



How it works

01 Getting started

Ask your letting agent to refer you to Zero Deposit™ (they will have to confirm that the landlord is happy to proceed).

02 Purchasing a Guarantee

Complete your sign up online and purchase a Zero Deposit Guarantee (equivalent to one weeks rent) to replace your cash deposit, giving your landlord six weeks' cover.

03 The tenancy ends

If there are no damages or unpaid rent at the end of your tenancy then there's no further action required!

04 Disputes and claims

If your landlord makes a fair claim, we pay them and then collect the payment from you (see important stuff below).

Ready to start?

Tell your agent you want to get started with Zero Deposit™ or visit www.zerodeposit.com

The important stuff

Your responsibility

Our Guarantee provides your landlord with protection if you do not pay them directly for the cost of any financial loss or damage due. It's offered to you as a choice, which means you can still provide a traditional cash deposit if you prefer.

Disputes and claims

If your landlord makes a successful claim, we will pay them before seeking reimbursement from you. Failure to pay at this stage will result in us passing your debt to a debt collection agency, which could mean further costs for you and may even affect your credit rating.

Costs and fees

The cost of the Zero Deposit Guarantee is not returned to you at the end of your tenancy. There is also an annual admin fee of £26 per tenancy, payable after your first 12 months.

Zero Deposit is a trading name of Global Property Ventures Limited (10328435), which is registered at Business and Technology Centre, Beeston Drive, Stevenage, Global Property Ventures is an insurance intermediary and is authorised and regulated by the Financial Conduct Authority. You can find details of this at register.fca.org.uk, by searching the company name or reference number, which is 797026.
The Zero Deposit Guarantee is underwritten by Great Lakes Insurance SE. Great Lakes Insurance SE is a German insurance company with its headquarters at Königstraße 107, 80802 Munich. Registered with the commercial register of the local court of Munich under number: HRB 230378 UK Branch office: Pentabank Place, 30 Fenchurch Street, London, EC3M 3AJ. Great Lakes Insurance SE UK Branch is authorized by the Bundesanstalt für Finanzdienstleistungsaufsicht and subject to direct regulation by the Financial Conduct Authority and Prudential Regulation Authority. Details about the extent of our regulation by the Financial Conduct Authority and Prudential Regulation Authority are available from us on request.

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Get deposit freedom.

Say no to expensive cash deposits, and yes to spending money on the things you love.

Get started today at www.zerodeposit.com

